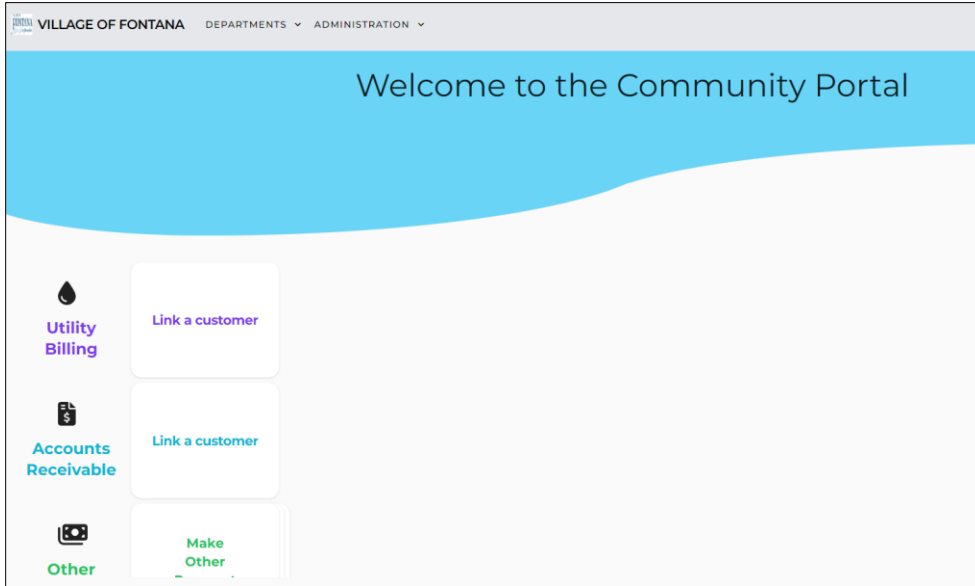


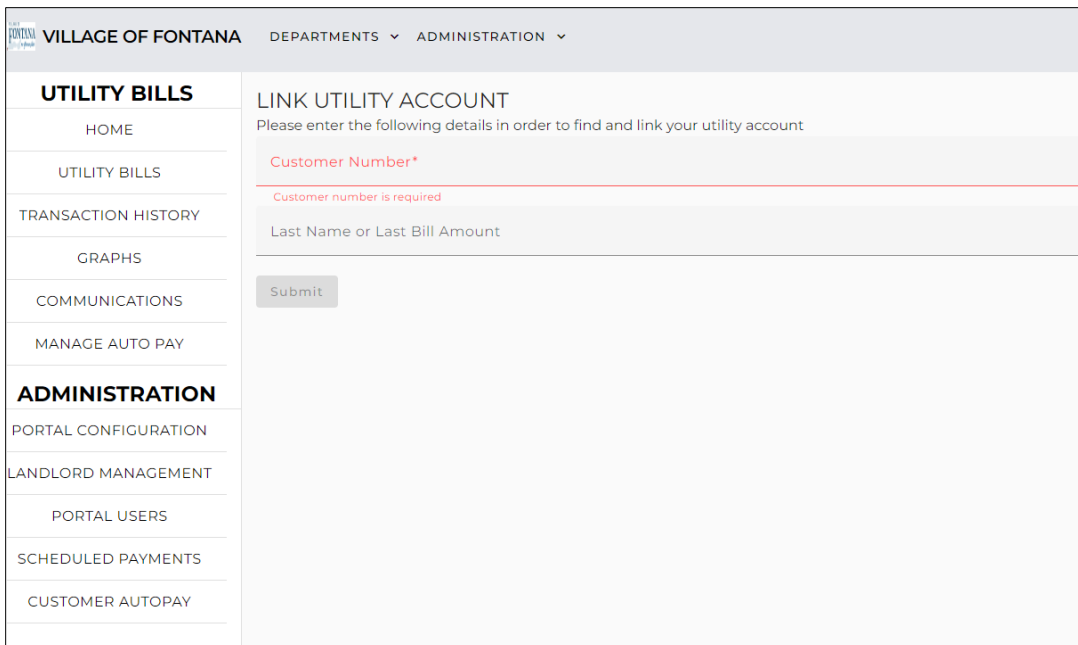
In your web browser go to <https://fontanawi.ourcommunityconnect.com/register>

Here you can click “Link a Customer”



Enter your customer number which you will find on your recent utility bills.

Enter your last name or last bill amount



Now you will see your current bill amount. On the right side you can set up for paperless billing, manage/set up auto pay along with other features. On the left side you can click to see your transaction history, usage graph along with other features.

The screenshot shows the 'Account Summary' page for a utility account. The page is titled 'VILLAGE OF FONTANA' and includes a navigation menu on the left with categories like 'UTILITY BILLS' and 'ADMINISTRATION'. The main content area displays the account number '1-011043-00' and a total amount due of '\$609.86'. A 'Make Payment' button is prominently displayed. To the right, a 'Customer Info' box provides contact details and links for paperless billing and auto-pay management.

Note that auto payment fees are: 2.75% + \$.30 for credit or debit cards, \$1.00 for direct bank payments from savings or checking.

This screenshot shows the 'Full Statement Balance' and 'Payment Method' sections of the utility portal. The 'Full Statement Balance' section includes a dropdown for 'Days prior to due date' and a 'Schedule' button. The 'Payment Method' section lists options to add new credit/debit, checking, or savings accounts, and to manage the wallet. A 'Scheduled Payments' table is visible at the bottom, with columns for Date, Amount, Method, Type, Last Four, and Status.

Please note that payments tendered through this portal will be assessed a convenience fee based on the total amount due. Convenience fees are in addition to the amount(s) owed and are calculated each quarter as follows:

- 2.75% + \$0.30 for any payment using a credit or debit card
- \$1.00 for any payment using a savings or checking account

Date ↓	Amount	Method	Type	Last Four	Status